



iThink Amphitheater Concessions
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The Wolverine Band Boosters participate in a fundraising program with Legends Hospitality Management at the iThink Amphitheater at the South Florida Fairgrounds. Volunteering at the amphitheater affords an excellent opportunity to raise funds toward meeting your child's annual Fair Share as well as funding band related expenses. Now in our 19th year of operation, participation in this program has raised over \$350,000.00 for the Wellington High School Band Program and is the band's most lucrative fundraiser!

The band boosters operate two concession stands at iThink. For scheduled events, the group coordinator staffs the stands with band parent volunteers to sell draft beer, hot dogs, soda, water, pretzels and chips to concert patrons. The most important aspect of the volunteer's duties is the safe and lawful service of alcoholic beverages to iThink Amphitheater guests.

It is for this reason that Legends participates in the TEAMS training program. The TEAMS training course is conducted by Legends and is offered on an ongoing basis. **All volunteers are required to attend TEAMS training prior to working the concession stands.** Additionally, volunteers must attend Customer Service Training when offered. Classes will be announced through the WHS Band email system via CHARMS as they are scheduled, and all volunteers must pre-register with the group coordinator in order to attend a class. TEAMS certification is valid for three (3) years.

Once the required training has been completed, TEAMS certification is verified with Legends, and the volunteer has agreed to the terms and conditions of the WBBA Policies & Procedures by returning the signature page, volunteers may begin working concerts. Notices announcing concert staffing opportunities are sent via email by the group coordinator approximately one month prior to the scheduled event. When a parent volunteer staffs one of our stands at a concert, a \$10.00 p/hour initial credit will be posted directly to their child's Fair Share. Each January, prior to the due date for students' Fair Shares to be met, the group coordinator analyzes the total earnings and volunteer hours worked to arrive at an adjusted hourly rate to meet earning percentages as determined by the WBBA Board (currently 80% to volunteers/20% to the Band Instrument Fund). If the adjusted rate is greater than \$10.00, an additional credit will be posted to the student's Fair Share account. **For 2019, the adjusted hourly rate for iThink volunteers was \$26.65 per hour!**

The **iThink Volunteer Uniform Dress Code** is the Mighty Wolverine Sound Adult Volunteer polo shirt with pants or shorts (black, khaki, or navy blue). **No Jeans or denim** allowed. **Closed toe shoes only** (no sandals or flip flops). The blue Wolverine visor is optional. Volunteers not complying with the dress code will be dismissed from the stands. Band polo shirts and visors are available for purchase from the group coordinator as well as the Uniform Chairperson.

I look forward to working with you!

(Revised 5/2020)